

Acronyms & Definitions

Acronyms

<u>ACRONYM</u>	<u>MEANING</u>
A2LA	American Association for Laboratory Accreditation
AIAG	Automotive Industry Action Group
ANSI	American National Standards Institute
APQP	Advanced Product Quality Planning
ARM	ArvinMeritor
CC	Critical Characteristic
C ₂ C	Concept to Customer
CVS	Commercial Vehicle Systems (including Aftermarket)
DMN	Defective Material Notice
EDI	Electronic Data Interchange
ET	Emissions Technology
FMEA	Failure Mode and Effects Analysis
I.D.	Identification
IQ	Incoming Quality (Meeting)
ISIR	Initial Sample Inspection Report
ISLR	Initial Sample Lab Report
ISO	International Organization for Standardization
KCC	Key (Process) Control Characteristic
KPC	Key Product Characteristic
LVA	Light Vehicle Aftermarket
LVS	Light Vehicle Systems
MRD	Material Required Date
NBH	New Business Hold
NHTSA	National Highway Traffic Safety Administration (United States)
NMSDC	National Minority Supplier Development Council
OEM	Original Equipment Manufacturer
PAPA	Part And Process Audit (ArvinMeritor's)
PIPC	Percent of Inspection points (Critical/Significant Characteristics) that are Process Capable with Cpk indexes greater than or equal to 1.33 for the production phase
PIST	Percent of Inspection Points that Satisfy the Tolerances indicated on the design drawing
PPAP	Production Part Approval Process
PPM	Parts Per Million
PSO	Process Sign-Off
PSW	Part Submission Warrant (form CFG-1001)
QCC	Quality Control Characteristics
QPR	Quality Problem Report
QRCM	Quick Response Concern Management
QS	Quality System
QSA	Quality System Assessment
RC	Roll Coater
SC	Significant Characteristic
SOP	Start of Production
SPC	Statistical Process Control
SQA	Supplier Quality Assurance
SRC	Safety Related Component
Super IQ	Super Incoming Quality (Meeting)
TS	Technical Specification (e.g., ISO/TS 16949)
USD	United States Dollar

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Definitions

Action Plan: A documented plan that includes at a minimum, activities/task descriptions, assigned responsibility, timing and status.

ArvinMeritor C₂C Project Team: a core, cross-functional team comprised of ArvinMeritor personnel from the following functional areas: Product Engineering, Manufacturing Engineering, Quality Engineering, Sales & Marketing, and Project Management (where applicable), with intermittent facilitating support from other functional areas such as Purchasing, IT, Logistics, Finance, etc. The C₂C Project Teams primary purpose is to manage/coordinate activities associated with new product development/launch, major/significant engineering changes, product and/or process changes, and product transfers in order to ensure that all of ArvinMeritor and its Customer's requirements are properly planned, communicated, executed and met.

Black Box Supplier: A design responsible supplier whose design is considered proprietary.

Critical Characteristic: A characteristic that affects safety or compliance with a government regulation.

Cpk: This is the capability index that accounts for process centering.

Major Characteristic: A characteristic that affects fit, form or a non-safety critical function.

New Business Hold (NBH): When one or more supplier sites are placed on NBH, these sites will no longer be considered to quote or be awarded new business until they have met the criteria and are approved and taken off of new business hold.

Nonconformance Report: form used to document and communicate to the supplier their quality, delivery and other performance issues by the ArvinMeritor user plant. Examples of nonconformance reports include, but not limited to are, DMN, QPR, and Inspection Report.

Parent Supplier: The entire supplier's corporation (includes all sites from the same company that supply ArvinMeritor).

Part And Process Audit (PAPA): A part and/or process specific assessment used to assure the suitability, conformity, and effectiveness of the supplier's quality planning, control, and improvement activities.

Ppk: This is the performance index that accounts for process centering.

PPM: Parts Per Million references in the SQSR are based on the number of non-conforming product received by ArvinMeritor from suppliers (including delivery non-conformities such as mislabeling, mixed stock, etc). Supplier PPM equals the number of non-conforming units received from a supplier divided by the total number of units received from the supplier multiplied by one million.

Pre-Award Meeting: A meeting conducted with the supplier and a cross functional ArvinMeritor team that is designed to determine a supplier's ability to satisfy ArvinMeritor requirements in the areas of Tooling, Quality, PPAP, Engineering, Drawings, etc.

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Production Material: Any material or part that is included in the end item product being shipped to ArvinMeritor. This includes but is not limited to such items as weld wire, grease, oil, rust inhibitors, paint, etc.

Receiving Site: The ArvinMeritor plant or location (including warehouses, engineering centers, regional headquarters, whichever is applicable) that receives products or services from a supplier.

Significant Characteristic: A characteristic that affects fit, form or a non-safety critical function.